

RX DELIVERY BY MAIL

CONVENIENCE, SAVINGS AND SAFETY.



Important:

If you are currently receiving prescription medication by mail from ServeYou Rx and have future refills available, your prescription information will be transferred to CVS Caremark on/around January 1, 2023. To ensure that you continue to receive your mail order medication in a timely manner, it is important that you contact CVS Caremark. There are two ways for you to connect with them:

- Register online at <u>www.caremark.com</u>
 - Select the "Register" tab on the top right side of the page
 - You can create an account without an ID number by choosing the "Personal Information" option
 - o Follow the steps to create an account
 - Update billing/payment information for mail order medications
- Contact Caremark Customer Care at 800-565-7091
 - Customer Care may direct you back to the Caremark.com website
- Download the CVS Caremark mobile app to access your information.
 - You will still need to create an account to do so.
- Pharmacy Information (if needed):

RXBIN: 004336RXPCN: ADVRXGRP: RX22GG

o Pharmacy Help Desk: 800-364-6331 (for pharmacist use only)

Caremark Customer Care: 800-565-7091 (for member use)

• If your mail order prescription is no longer valid, you will need to work with your doctor to continue future mail order prescriptions.



90-day supplies typically cost less than 30-day supplies.